

Annual Report - Te Puna Oranga o Ōtaki

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Whakataki – Introduction

This annual report covers the 2024 financial year for Te Puna Oranga o Ōtaki. The report offers a comprehensive overview of the organisation’s efforts, successes, and community impact over the past financial year. As a vital part of the Ōtaki community, Te Puna Oranga o Ōtaki remains deeply committed to kaupapa Māori, social well-being, and community development. This year, and previous years our focus on integrating services has further enhanced access to much-needed support for our whānau, ensuring holistic, wrap-around care. We take pride in responding to the evolving needs of the community by introducing new services, driven by the requests and aspirations of those we serve, through our Tirohia platform. This report highlights our achievements, financial performance, partnerships, and the transformative changes we continue to make for whānau in Ōtaki.

Seeking guidance from local kaumātua, our tohu (logo) depicts the many divergent springs that run from the river source of the Ōtaki river, our five hapū and shape of a mangopare (hammerhead shark) to represent strength and courage. Like our logo suggests, Te Puna Oranga o Ōtaki is a strong and integral part of the Ōtaki community.



Tūtohunga- Charter

Te Moemoeā (Our Vision)

Kia angitū ai te hauora o te iwi mā te mahi tahi, te ako tahi, kia mauri ora te hāpori whānui tonu.

A thriving community, built on collaboration and ongoing development to ensure equitable wellbeing outcomes for all.

Te Aronga (Our Purpose)

Nā tō rourou, na tōku rourou, ka ora ai te iwi.

Providing our community with the support they need to be self-determining, healthy and achieve their aspirations.

Te Kaupapa (Our Mission)

Whaia te iti kahurangi, ki te tuohu koe, me he maunga teitei.

To be a centralised source of wellbeing for Ōtaki, working collectively to increase our community capacity to support the health and wellbeing of our people and whānau.

Ngā Tikanga (Our Values)

Our tikanga drive us and ground us, critical in our everyday actions and also in planning our long term course.

Whakapapa	We are grounded by our connections within the community, to each other and our tupuna and respect and build on local knowledge and expertise
Kaitiakitanga	We nurture, protect and sustain our community and environment
Kotahitanga	We work collectively with our community to shape our priorities and achieve our vision
Rangatiratanga	We are aspirational and support our community to own and drive solutions that enable their ability to be self-determining
Manaakitanga	We are respectful and inclusive, conducting ourselves in a way that is mana enhancing.
Pūkengatanga	We are resourceful and continue to pursue knowledge and expertise to support our people.



Board Members



Monica Fraser (Chair): Ngāti Pikiao, Ngāti Manawa, Tuhoe, Kiribas, Kotimana

Monica has lived in Ōtaki for 20 years and holds a community position on the Board. Monica believes strongly in moemoeā and self-determination for Māori, advocating for the empowerment of whānau and communities. Mon is a General Manager for GRWC, bringing extensive experience in governance, community engagement, and strategic planning. Her leadership and commitment to Māori aspirations and sustainability make her an invaluable asset to our Board.

Barbara Rudd: Ngāti Raukawa ki Te Tonga - Ngāti Maiotaki, Te Arawa, Ngāti Whakaue, Muaūpoko

Barb continues to work in Māori Health in the primary health space with a focus on equitable and relevant service delivery to her local community. She is still an active athlete in Waka Ama and is the current Ngā Hapū o Ōtaki representative on the Board.

Rawiri Rikihana: Ngāti Raukawa ki Te Tonga – Ngāti Kapumanawawhiti, Ngāti Koroki

Rawiri is the kaiārahi for NHOŌ as well as NZTA and holds the esteemed role as kaumatua at Ōtaki College. As a respected community member and kaumatua representative on our Board, Rawiri brings a wealth of knowledge, tikanga, and guidance to his work across the sectors. Rawiri is passionate about advancing the moemoea of Ōtaki whānau whilst promoting Kotahitanga and upholding the integrity of the Boards work.

Ariana Rēweti: Ngāti Raukawa, Ngāti Toa Rangatira, Ngā Rauru, Ngāruahinerangi, Ngāti Porou, Ngāti Tūwharetoa

He kaiako a Ariana i Te Kura Kaupapa Māori o Te Rito kua tupu mai i roto i te tāwharautanga o ngā iwi o Ātiawa, Raukawa me Toa. Ariana has a background in law, education, and is a registered Te Reo Māori translator. Appointed as the education representative on the Board, Ariana is eager to play a supportive role, influencing positive changes for Ōtaki. She is passionate about equity and strengthening pathways for our future generations, especially within Te Ao Māori.

Dr Terina Raureti: Ngāti Raukawa

Terina is a community representative on our Board and a proud descendant of Ngāti Kapu, raised in Ōtaki. Currently, she serves as a Postdoctoral Research Fellow, where she focuses on developing and implementing Kauora, a Māori water safety programme tailored for kura, kōhanga, and whānau in Ōtaki. A dedicated māmā to Taiaroa, who attends Te Kōhanga Reo o Raukawa, Terina is also expecting another pēpi. She is deeply passionate about making sure that local initiatives and programmes in Ōtaki are accessible, equitable, and contribute to flourishing whānau and taiao.



Chair Report

Chair: Monica Fraser

It is an honour and privilege as Acting Chair of Te Puna Oranga o Ōtaki (Te Puna Oranga) to present the annual report for the 2024 financial year. As Chair, I want to acknowledge the Board and the staff of Te Puna Oranga for what has been an exciting year of innovation, integration and community led practice focused on ensuring that we are mokopuna focused and are designing the systems for our community that are enduring and Ōtaki centric. Ōtaki has an abundance of talented people, enabling us to create a growing and impactful organisation that has drawn the line in the sand. Our organisation seeks to attract, retain and maintain services in Ōtaki, for Ōtaki, with a strong focus on meeting the needs of those living within our community.

For Te Puna Oranga o Ōtaki the community are the centre of everything we do. We are guided by manaakitanga – the process of showing respect, generosity, and care for others – as we strive to be kanohi kitea within our vibrant community. Strong relationships are at the heart of all that we do, we are committed to building community focused systems that enable ‘total wellbeing’ or ‘mauri ora’. In holding true to our vision, everything that we do builds on the notion that wellbeing is the key outcome both now and for future generations.



As we design and begin to implement, we are focused on the research required to ensure that we are achieving the right outcomes, and this also provides evidence of a community that is thriving. By being accountable to our community, all that we do gives life to a thriving community. By working constructively with agencies, we are building trust and insights of what services the community needs and delivering the outcome that we have agreed to deliver. By reporting to Ngā Hapū o Ōtaki, we ensure that our whole-of-system approach is equitable and enduring outcome for mana whenua and Māori.

We are proud to bring this report to you, Ngā Hapū o Ōtaki, our community and to agencies who have committed to the success of our organisation.



General Manager Report

General Manager: Heniti Buick

Tēnā koutou katoa,

As I reflect on my second year as General Manager of Te Puna Oranga o Ōtaki, I feel honoured to continue being part of the incredible journey of growth and transformation within our hāpori. This 2024 financial year has been one of significant milestones, new beginnings, and a deeper impact across Ōtaki. I am pleased to present this report on behalf of our dedicated team at Te Puna Oranga o Ōtaki. Over the past year, we have strengthened our focus on delivering integrated services, expanding our reach to better meet the needs of whānau and advocating for a healthier, more connected community.

Our partnerships with key agencies remain integral to our success. Together, we have been able to develop new initiatives, broaden our service offerings, and overcome challenges to ensure that our community has access to the support they need in a timely manner.

This report will highlight the major achievements, initiatives, and obstacles we have encountered over the past year. It showcases our commitment to building a resilient and inclusive Ōtaki, and the collaborative efforts that have allowed us to grow into a multifaceted Hauora Māori Provider.

As we move forward, our new strategic plan, co-designed with our Board, kaimahi and whānau, will guide our path. The future is bright for Te Puna Oranga o Ōtaki as we work toward Ōtaki's Tino Rangatiratanga in all areas of health. We remain dedicated to our vision: "by Ōtaki for Ōtaki," ensuring that all people in our community experience good health and well-being. At the core of everything we do is a deep commitment to whānau, cultural strength, transparency, and the seamless integration of services to achieve pae ora – healthy futures for all.

“Ki te kotahi te kākaho ka whati, ki te kāpuia, e kore e whati”



Clinical Service – Mauri Ora

Vaccination

Between April 2023 and March 2024, our vaccination services continued to play a critical role in protecting the health and wellbeing of our community. We successfully delivered a range of immunisation programmes, focusing on flu, COVID-19, and childhood vaccinations. Through community outreach and education, we worked to increase vaccination rates and address any concerns around vaccine hesitancy. We successfully administered 2359 vaccines this year, compared to 1112 last year, demonstrating our commitment to ensuring equitable access to vaccinations for all whānau, particularly those in hard-to-reach areas. Unfortunately, the funding stream for COVID-19 vaccination will cease in June 2024 and a small Winter Wellness fund will support the national vaccination targets for the next financial year.

Well Child Tamariki Ora (WCTO)

In our previous annual report we set out to expand our services with the addition of this WCTO service. We were successful in our tender for Kahu Taurima funding and successfully developed Well Child services in Ōtaki. The Well Child Tamariki Ora service provides vital support to tamariki and their whānau during the critical early years of life. Early 2024, we began development of a comprehensive WCTO service, from health checks and developmental screenings to parenting advice and nutritional guidance. Before end of March, we gained 10 enrolments and anticipate more tamariki enrolments and completed assessments further into 2024. The challenge we need to consider is the short-term nature of the Kahu Taurima contract and our ability to tell our story to keep resources local.

Maternity Connection

Kahu Taurima also supports the Maternity Connection service. In the short time we have had this options, we had 26 referrals in the first three months. Maternity connection will help to bridge the gap between expectant and new mothers and essential maternity care in a culturally appropriate manner. By collaborating with midwives, health providers, and other support networks, we've ensured that māmā and pēpi receive holistic, culturally safe care from pregnancy through to postpartum. Our focus on whānau-centred approaches has led to stronger connections with the community, enabling us to deliver services that are responsive to the specific needs of Māori mothers and their whānau.

Future Services

Looking ahead, we are excited to introduce new primary care services that will enhance health and wellbeing in our community. The launch of GP services is a significant milestone we hope to achieve, providing much-needed local access to general practitioner care. This service, operating from our clinic and mobile health bus, will be able to offer comprehensive, whānau-centred primary care and expand our capacity to address health needs across Ōtaki. As we continue to grow, we need to remain focused on delivering accessible, integrated, high-quality healthcare that reflects the values and aspirations of our Ōtaki whānau.



Youth Services – Rangatahi Ora

Te Hunga Rangatahi

Our Te Hunga Rangatahi NEET programme has seen promising engagement, with strong participation and positive outcomes for rangatahi not in employment, education, or training (NEET). The programme's success has highlighted a growing need for additional services, particularly in the areas of alcohol and drug (AOD) support and dedicated youth mentoring. To better address the complex challenges faced by rangatahi, we are working to secure more resources and expand the support network available, ensuring these young people have the tools and guidance they need to thrive. The partnership we have with MSD on this 3-year term has allowed us to develop and adjust our services according to the need of rangatahi in Ōtaki.

Manaaki Ao

Manaaki Ao, our youth mentoring service, has continued to offer essential guidance and support for rangatahi both in kura and those who have transitioned off the Te Hunga Rangatahi programme. This service helps rangatahi navigate challenges, set goals, and build confidence as they journey toward a brighter future. By developing positive relationships and encouraging self-determination, Manaaki Ao remains a crucial pillar in our efforts to empower the next generation of leaders in Ōtaki. Alongside the 28 enrolled rangatahi, an additional 16 referrals were received to support rangatahi in Ōtaki.

Te Haemata – Youth Space

Te Haemata Youth Space was launched 30 November, 2023 in partnership with NHOO and KCDC. Te Haemata has become a vibrant hub for rangatahi in Ōtaki, providing a welcoming environment for youth to stop in, connect, and participate in personal development. Additional to this space, we offer pop-up events lead by rangatahi using our rangatahi-designed mobile caravan. This space serves as both a drop-in centre and a development arena, offering workshops, activities, and a safe place for rangatahi to engage with their peers and mentors and enjoy themselves. As we look ahead, Te Haemata will continue to grow, providing even more opportunities for youth to explore their potential and contribute to the wellbeing of the wider community. We pride ourselves in connecting and integrating with other local providers to ensure we can maximise our resources and accessibility to all rangatahi, demonstrating our expression and commitment to Kotahitanga.

Future Services:

As we look to the future of our rangatahi ora team, we are embarking on an opportunity to support rangatahi by introducing the ability to apply for the Youth Support Payment, providing essential financial assistance to those facing barriers to education and employment. In addition, we will seek opportunities to develop Alcohol and Other Drug (AOD) support services, offering tailored interventions to address substance use challenges, along with access to counselling and rehabilitation programs for our rangatahi. To further empower our youth, we have a demonstrated need to increase our mentoring programs, connecting rangatahi with dedicated mentors who can provide guidance, share experiences, and help them navigate life's complexities. Together, these expanded services will create a comprehensive support system that empowers our young people to overcome challenges, achieve their aspirations, and build a brighter future for themselves and their whānau.



He Kai He Rongoa – Food Security

Ka Ora Ka Ako

The Ka Ora Ka Ako lunch program, delivered in partnership with the Ministry of Education, has been instrumental in providing nutritious meals to tamariki in our schools, ensuring they have the energy and focus needed for learning. Since our last annual report, we have increased our capacity to support not only Hato Petera Kaniera and Ōtaki School, but have additionally supported Te Rito and Ōtaki College, Waitohu School and Te Kohanga Reo o Raukawa. We have invested in the development of a commercial kitchen at Ōtaki Health Camp, developed and trained staff to support the venture to provide 54,000 meals to ākonga in this period. This is a significant and impactful increase from 900 meals in our previous financial year. The skill and dedication of our Ka Ora Ka Ako team are invaluable to the Ōtaki community.

Kaumātua Meals

In tandem with this, our kaumātua weekly meal delivery service has offered essential support to our kaumātua, ensuring they receive healthy, home-cooked meals and connection if they are unable to do this safely themselves. We have delivered 5200 meals to kaumātua this year and committed to ensuring the sustainability of this support to ensure our kaumātua are not admitted to hospital for avoidable reasons such as malnutrition.

Future services

Looking ahead, recent government announcements regarding modifications to the Ka Ora Ka Ako initiative present both challenges and opportunities for our services. We are committed to adapting our programs to continue meeting the nutritional needs of our tamariki and kaumātua while exploring innovative approaches to maintain the quality and accessibility of these vital services.



Special Projects- Kaupapa Motuhake

Solar Panel Installation

In an effort to decrease energy hardship for our vulnerable whānau Māori, we successfully installed solar panels on 10 homes in Ōtaki, specifically targeting Māori homeowners, in partnership with MBIE. This initiative helped to reduce energy costs but also promotes sustainable living practices within our community. The grant was a one-off and unable to be renewed to support further whānau at this stage. With renewable energy solutions, we hope quality of life and energy independence has been enhanced.

Attendance Support Service

Our Attendance Support Service focuses on working with ākonga at risk of truancy to provide the necessary support for their educational journey. By addressing the barriers that lead to absenteeism, we assist these young people and their whānau in navigating their pathways towards successful educational outcomes. Through personalised mentoring and resources, we strive to reintegrate them into the learning environment and develop a sense of belonging and achievement. The options provided to ākonga are typically back to their original school, a transition to another school or an introduction to Te Kura, a form of home school/correspondence. We are extremely grateful for the ability to wrap-around our ākonga with our support services under Te Puna Oranga to provide sustainable solutions to education pathways.

Men's Group – Te Tahuaroa o Aumāngea

Our Men's Group in Ōtaki is dedicated to supporting men in facilitating their wellbeing through weekly group sessions. To date there have been 40 gatherings. These gatherings provide a safe and supportive space for tāne to share their experiences, discuss challenges, and explore personal growth. By encouraging connection and open dialogue, the men empower each other to prioritise their mental health and overall wellbeing, creating a stronger, more resilient whānau and community. We support this kaupapa as an umbrella organisation, to allow tāne their Tino Rangatiranga in the delivery of this initiative.

Community Connection

Despite unexpected funding cut announcements coming on June 30, our Community Connection service provided invaluable support to 149 whānau throughout the year. This service helped bridge the gap for those in need, offering essential health and social support during challenging times and hardship. While the formal programme has ended, the relationships built and the positive impact on whānau and contributed to an enhanced sense of trust in our hāpori. We do not forecast additional resource prioritised for this service in future and disheartened to have to cease operations here.

Future Services

As we look to the future, we are committed to expanding our range of services. This includes the provision of alternative education options tailored to meet the diverse needs of our Māori students, ensuring that every young person has access to the learning environment that suits them best. We will seek to enhance kaumātua connection and support services, to build stronger relationships and promoting the wellbeing of our elder whānau. Additionally, we plan to implement sports programs focused on wellness, encouraging physical activity and community engagement among taiohi. Furthermore, we are seeking to support improvement in housing navigation for individuals and whānau in emergency housing situations, providing the necessary guidance and resources to help them secure stable and safe living conditions.

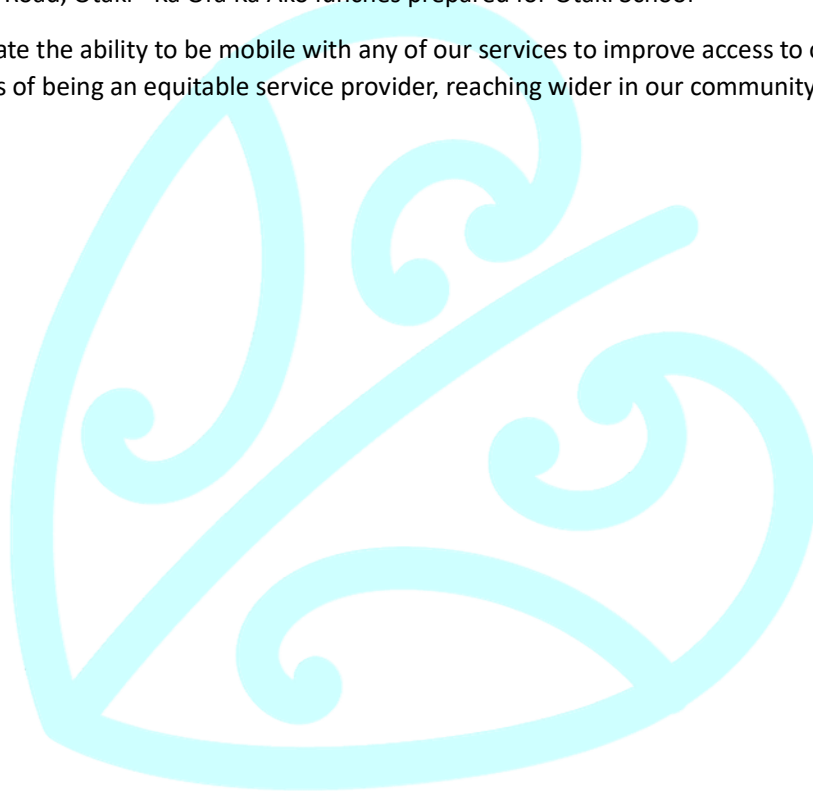


Locations of Operation

We have multiple working sites across Ōtaki to improve access to our services; the locations are listed below:

- 29 Health Camp Road, Ōtaki – Operations/Management/Commercial Kitchen
- 51 Main Street, Ōtaki – Mauri Ora – Maternity and Well Child services
- 84b Aotaki Street, Ōtaki – Te Haemata Youth Space/Men’s Group/Barbershop
- 84c Aotaki Street, Ōtaki – Te Hunga Rangatahi/Manaaki Ao
- 123 Mill Road, Ōtaki - Ka Ora Ka Ako lunches prepared for Ōtaki School

We also appreciate the ability to be mobile with any of our services to improve access to our services and for purposes of being an equitable service provider, reaching wider in our community.



Closing Note

He aha te mea nui o te ao?

He tāngata, he tāngata, he tāngata.

As we reflect on this year, we are reminded of our mission for Ōtaki: to be a centralised source of wellbeing, working collectively to increase our community capacity to support the wellbeing of our people and whānau. Our collective impact is evident in the lives we have touched, the support we have provided, and the partnerships we have nurtured. It is through the dedication and hard work of our incredible kaimahi that we are able to deliver meaningful change, and we extend our heartfelt gratitude to each and every one of them. It is through our kaimahi we can move closer to our vision; a thriving Ōtaki community.

We also acknowledge and deeply appreciate the guidance and commitment of our Board, whose leadership has been instrumental in shaping our journey. To our partners and collaborators, thank you for walking alongside us and helping us extend our reach to serve Ōtaki in impactful ways.

Finally, to the whānau and wider Ōtaki community, thank you for your trust and belief in our ability to support and uplift you. We remain steadfast in our commitment to ensuring that Ōtaki continues to thrive, and together, we will keep building a future where everyone has the opportunity to flourish.

Mauri Ora!



Appendix 1

Audited Financial Report 2024

